

PAC License Server Administrator

IMPORTANT PRODUCT INFORMATION (IPI)

Version 1.5

Warnings and Caution Notes as Used in this Publication

WARNING

Warning notices are used in this publication to emphasize that hazardous voltages, currents, temperatures, or other conditions that could cause personal injury to exist in this equipment or may be associated with its use.

In situations where inattention could cause either personal injury or damage to equipment, a Warning notice is used.

CAUTION

Caution notices are used where equipment might be damaged if care is not taken.

Note: *Notes merely call attention to information that is especially significant to understanding and operating the equipment.*

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Introduction

PAC License Server Administrator (PLSA) is a desktop application that allows users to activate, return, and refresh a pool of licenses on the PAC License Server. It gives the license administrator the ability to manage licenses from a central location.

Customers can use PLSA to review the inventory of licenses available on the server and the clients that are currently leasing licenses from the server. PLSA is to be used in conjunction with Entitlement License Manager and Emerson Customer Center to manage server-side licensing.

Minimum Requirements

Specification	Description
Operating Systems	MS Server 2016, MS Server 2019, Windows 10, or Windows 11
Disk Space	1 GB
Memory	2 GB
Other System Requirements	
Installation Requirements	Entitlement and License Manager (ELM) Specific to the application software being used, the application may reside on a physical or virtual machine
Internet Access Requirements	Internet access is required for online activation and license return from the PLSA software using HTTPS protocol on TCP port 443.
Static IP for License Server Leasing	The machine upon which the license server is installed must be configured with a static IP address.
Communication between PLSA and PLSA	Firewall setup on the PLSA server must allow traffic for "Sentinel RMS License Manager." See Release Notes Error! Reference source not found. section of this IPI.

Release History

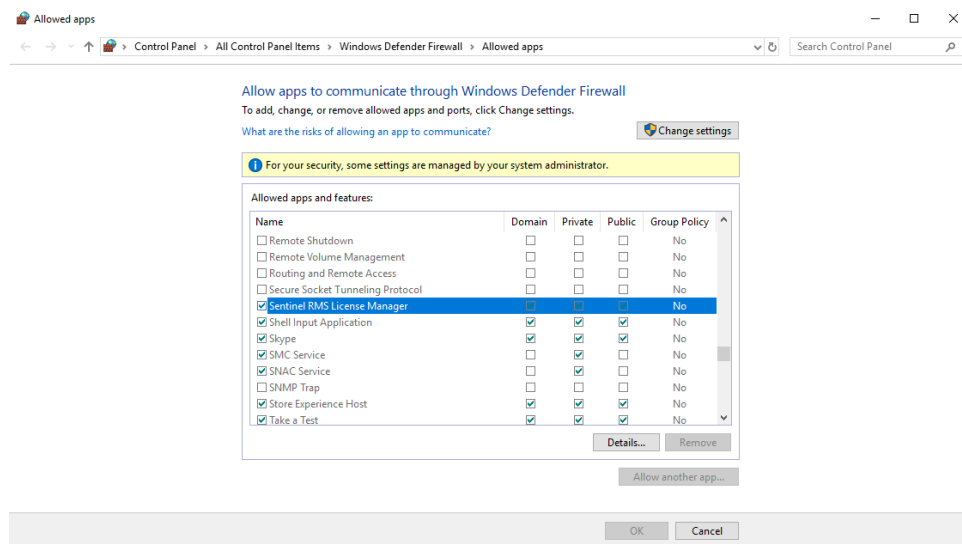
Version	Date	Description
Version 1.5	Feb 2023	<ul style="list-style-type: none"> PLSA can now be run on both physical and virtual machines. Parts of the UI will no longer overlap in smaller windows.
Version 1.4	April 2022	Initial Release

Release Notes

Version 1.5 of PLSA includes some new quality of life updates that make the program simpler to use.

The machine hosting the PLSA server must allow traffic for the **Sentinel RMS License Manager**. Ensure that the app has enabled traffic for **Domain, Private, and Public (Error! Reference source not found.)**

Figure 1: Sentinel RMS License Manager Traffic Enabled



PAC License Server Administrator

Functional Compatibility

Subject	Description
Hardware License Keys	PLSA does not support the use of hardware license keys or computer locked licenses. PLSA only supports leased licenses.
Non-Supported Operating Systems	Dropped support for the following operating systems: <ul style="list-style-type: none"> • Microsoft® Windows® XP • Microsoft® Windows® Server 2003 • Microsoft® Windows® Server 2008 • Microsoft® Windows® 7
Supported Operating Systems	<ul style="list-style-type: none"> • Microsoft® Windows® 10 • Microsoft® Windows® 10 IoT Enterprise • Microsoft® Windows® 11 • Microsoft® Windows® Server 2016 • Microsoft® Windows® Server 2019

Problems Resolved by this Release

PLSA 1.5 fixed the following defects:

Resolved Problem	Defect Code	Description
Virtual Machine PLSA support was contradictory in GFK-3247	DE8850	Updated GFK-3247 to current product functionality.

New Features

PLSA 1.5 makes various improvements on the following:

New Feature	Description
Leased licenses can be accessed without administrator rights	Leased licenses no longer need administrator rights to be accessed in PLSA.
Added fixed heights and widths to certain tabs in the UI	Previously parts of the UI would overlap, fixed heights and widths were added to these parts to prevent it from happening.
Added bulk renewal of leased licenses	Multiple leased licenses can now be renewed together.
Virtual Machine Compatibility	PAC License Server Administrator can now run on a Virtual Machine.

Dropped Features

PLSA 1.5 dropped the following:

Dropped Feature	Description
N/A	N/A

Related Documents

For additional information about the Ethernet Interface Module, refer to the following publications:

<i>Emerson Entitlement and License Manager User Manual</i>	GFK-3104
<i>Emerson Legacy Licensing Guide</i>	GFK-3107
<i>Emerson Customer Center Help Guide</i>	GFK-3208
<i>PAC License Server Administrator User Manual</i>	GFK-3247

Additional Support

For support and information, visit Emerson's support link located at the end of this document. The files for this manual and other related documentation are available there. Additional region- and language-specific websites and telephone numbers are found there as well.

General Contact Information

Home link: <http://www.emerson.com/industrial-automation-controls>

Knowledge Base: <https://www.emerson.com/industrial-automation-controls/support>

Technical Support

Americas

Phone: 1-888-565-4155
1-434-214-8532 (If toll free option is unavailable)

Customer Care (Quotes/Orders/Returns): customercare.mas@emerson.com

Technical Support: support.mas@emerson.com

Europe

Phone: +800-4444-8001
+420-225-379-328 (If toll free option is unavailable)

Customer Care (Quotes/Orders/Returns): customercare.emea.mas@emerson.com

Technical Support: support.mas.emea@emerson.com

Asia

Phone: +86-400-842-8599
+65-6955-9413 (All other Countries)

Customer Care (Quotes/Orders/Returns): customercare.cn.mas@emerson.com

Technical Support: support.mas.apac@emerson.com

Any escalation request should be sent to: mas.sfdcescalation@emerson.com

Note: If the product is purchased through an Authorized Channel Partner, please contact the seller directly for any support.

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