PAC License Server Administrator

IMPORTANT PRODUCT INFORMATION (IPI)

Version 1.4

Warnings and Caution Notes as Used in this Publication

⚠ WARNING

Warning notices are used in this publication to emphasize that hazardous voltages, currents, temperatures, or other conditions that could cause personal injury to exist in this equipment or may be associated with its use.

In situations where inattention could cause either personal injury or damage to equipment, a Warning notice is used.

⚠ CAUTION

Caution notices are used where equipment might be damaged if care is not taken.

Note: *Notes merely call attention to information that is especially significant to understanding and operating the equipment.*

These instructions do not purport to cover all details or variations in equipment, nor to provide for every possible contingency to be met during installation, operation, and maintenance. The information is supplied for informational purposes only, and Emerson makes no warranty as to the accuracy of the information included herein. Changes, modifications, and/or improvements to equipment and specifications are made periodically and these changes may or may not be reflected herein. It is understood that Emerson may make changes, modifications, or improvements to the equipment referenced herein or to the document itself at any time. This document is intended for trained personnel familiar with the Emerson products referenced herein.

Introduction

PAC License Server Administrator (PLSA) is a desktop application that allows users to activate, return, and refresh a pool of licenses on the PAC License Server. It gives the license administrator the ability to manage licenses from a central location.

Customers can use PLSA to review the inventory of licenses available on the server and the clients that are currently leasing licenses from the server. PLSA is to be used in conjunction with Entitlement License Manager and Emerson Customer Center to manage server-side licensing.

Current Release Information

Initial release.

Minimum Requirements

Specification	Description
Operating Systems	MS Server 2016, MS Server 2019, Windows 10, or Windows 11
Disk Space	1 GB
Memory	2 GB
Other System Requirements	
Installation Requirements	Entitlement and License Manager (ELM) Specific to the application software being used, the application may reside on a physical or virtual machine
Internet Access Requirements	Internet access is required for online activation and license return from the PLSA software using HTTPS protocol on TCP port 443.
Static IP for License Server Leasing	The machine upon which the license server is installed must be configured with a static IP address.
Communication between ELM and PLSA	Firewall setup on the PLSA server must allow traffic for "Sentinel RMS License Manager." See Operational Notes section of this IPI.

Functional Compatibility

Subject	Description	
Programmer version requirements	Hardware License Key	PAC Machine Edition 9.80 SIM 6 or later is required. **Note**: This support does not extend to PPS or PCM.

Restrictions and Open Issues

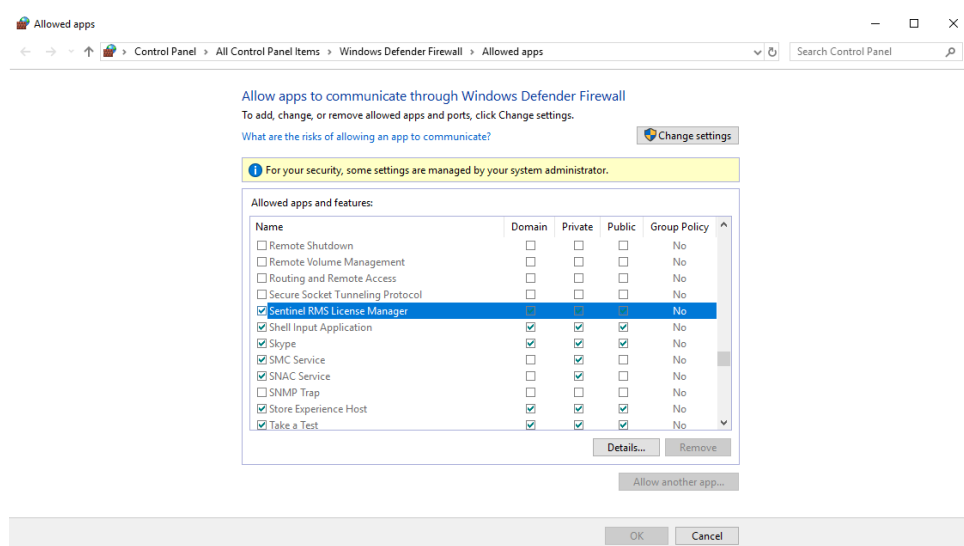| Subject	Description
No RDP Login	PLSA must be installed on a physical machine. The user should not use RDP to log in.

Additional Support

For support and information, visit Emerson's support link located at the end of this document. The files for this manual and other related documentation are available there. Additional region- and language-specific websites and telephone numbers are found there as well.

Operational Notes

The machine hosting the PLSA server must allow traffic for the **Sentinel RMS License Manager**. Ensure that the app has enabled traffic for **Domain, Prive,** and **Public** (Figure 1)

Figure 1: Sentinel RMS License Manager Traffic Enabled

Release History

Subject	Date	Description
Version 1.4	April 2022	Initial Release

Related Documents

For additional information about the Ethernet Interface Module, refer to the following publications:

Emerson Entitlement and License Manager User Manual	GFK-3104
Emerson Legacy Licensing Guide	GFK-3107
Emerson Customer Center Help Guide	GFK-3208
PAC License Server Administrator User Manual	GFK-3247

Support Links

Home link: http://www.Emerson.com/Industrial-Automation-Controls

Knowledge Base: https://www.Emerson.com/Industrial-Automation-Controls/Support

Customer Support and Contact Information

Americas

Phone:	1-888-565-4155
	1-434-214-8532 (If toll-free option is unavailable)
Customer Care (Quotes/Orders/Returns):	customercare.mas@emerson.com
Technical Support:	support.mas@emerson.com

Europe

Phone:	+800-4444-8001
	+420-225-379-328 (If toll free-option is unavailable)

+39-0362-228-5555 (From Italy – If toll-free 800 option is unavailable or dialing from a mobile telephone.

Customer Care (Quotes/Orders/Returns):	customercare.emea.mas@emerson.com
Technical Support:	support.mas.emea@emerson.com

Asia

Phone:	+86-400-842-8599
	+65-6955-9413 (All other countries)
Customer Care (Quotes/Orders/Returns):	customercare.cn.mas@emerson.com
Technical Support:	support.mas.apac@emerson.com

Any escalation request should be sent to: mas.sfdcescalation@emerson.com

Note: If the product is purchased through an Authorized Channel Partner, please contact the seller directly for any support.

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