

PAC8000 Workbench

Product Licensing Guide

Overview

Customers who have purchased PAC8000 Workbench will be able to activate their license via email. The following instructions will guide users through the activation process for PAC8000 Workbench.

Download Software

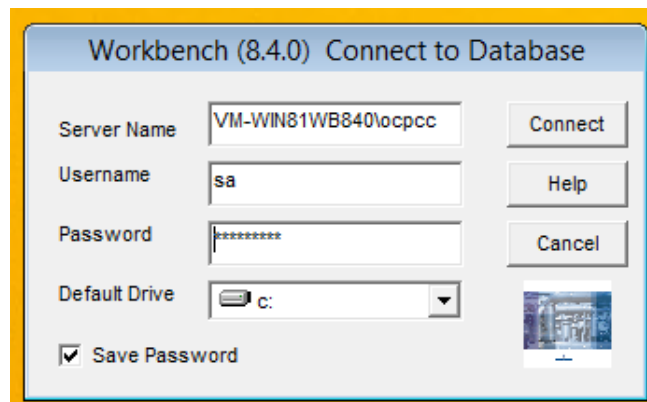
Please visit https://emerson-mas.force.com/communities/en_US/Article/PAC8000-Workbench-Landing-Page to download PAC8000 Workbench software and the latest SIM.

Note: The SIM update is *required* for software authorization. For instructions on downloading and installing SIMS for the PAC8000 Workbench, please visit: https://emerson-mas.force.com/communities/en_US/Article/Downloading-and-installing-SIMS-for-the-PAC8000-Workbench

Activate Software

1. Launch PAC8000 Workbench (Figure 1). When first launched, the Workbench software will run in demo mode.

Figure 1: Connect to Database



Workbench (8.4.0) Connect to Database

Server Name: VM-WIN81WB840\ocpcc

Username: sa

Password: *****

Default Drive: c:

Save Password

Buttons: Connect, Help, Cancel

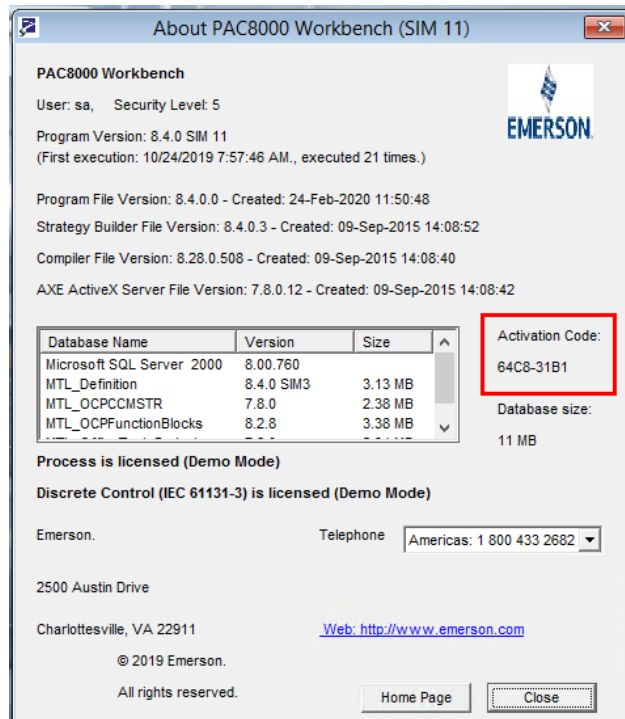
2. Click the **Help | About** button located on the toolbar of the home screen (Figure 2).

Figure 2: Home Screen



3. Record the **Activation Code** (Figure 3).

Figure 3: Help | About Screen



4. Locate and record the **Serial Number** provided in your Order Summary email.

Figure 4: Order Summary Email

Order Summary

Software	Qty	Description	Serial Number	Legacy Serial Number	Contract Level	Contract End	Action
PAC 8000 Workbench	1	PAC8000 v8.4 Process 3000 Points	7-34529301- 003-001		AP Premier	3/26/2021	New

5. Email the **Activation Code** and **Serial Number** to:
DL_PSS_MAS_PAC8000_License_Request@Emerson.com

Our Emerson Support team will process your email and send back a license file.

6. Ensure PAC8000 Workbench is not running, then place the *Workbench.Lic* license file in the *C:\Program Files (x86)\Proficy\8000\Control Center* directory.

Note: The license file *must* be copied to the *\Control Center* directory for the software to properly recognize the license.

Figure 5: License File

Name	Date modified	Type	Size
Discrete Control	10/23/2019 9:33 AM	File folder	
Documentation	2/24/2020 9:53 AM	File folder	
DrawingTemplates	3/25/2020 11:55 AM	File folder	
Emulate	2/24/2020 10:27 AM	File folder	
IOServer	10/23/2019 9:33 AM	File folder	
Miscellaneous	10/23/2019 9:33 AM	File folder	
Projects	3/25/2020 11:55 AM	File folder	
Reports	3/25/2020 11:55 AM	File folder	
SOE	10/23/2019 9:33 AM	File folder	
Temp	3/25/2020 11:55 AM	File folder	
Utilities	10/23/2019 9:33 AM	File folder	
Workbench	3/25/2020 11:55 AM	File folder	
70CCFLIC.dll	7/3/2008 1:33 PM	Application extens...	15 KB
AXEMonitor	10/5/2009 8:40 AM	Application	228 KB
CDOEX.DLL	1/23/2001 12:19 PM	Application extens...	3,405 KB
DataImportUtility	9/9/2015 2:08 PM	Application	352 KB
error	9/7/1992 12:00 AM	Wave Sound	3 KB
InstallSummary	10/23/2019 9:35 AM	Text Document	2 KB
mfc71.dll	3/18/2003 8:20 PM	Application extens...	1,036 KB
mfc71u.dll	3/18/2003 8:12 PM	Application extens...	1,023 KB
msvcr71.dll	2/21/2003 3:42 AM	Application extens...	340 KB
PAC8000_Window7_Setup	9/9/2015 2:08 PM	Application	59 KB
regmod	11/24/2003 12:45 ...	Application	24 KB
StdOPCDAAuto.dll	10/14/2003 9:51 AM	Application extens...	116 KB
warning	10/14/1996 1:38 AM	Wave Sound	12 KB
workbench	2/25/2020 1:39 PM	LIC File	0 KB

7. Your software is now ready to use!

General Contact Information

Home link: <http://www.emerson.com/industrial-automation-controls>

Knowledge Base: <https://www.emerson.com/industrial-automation-controls/support>

Technical Support

Americas

Phone: 1-888-565-4155
1-434-214-8532 (If toll free option is unavailable)

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Technical Support: support.mas@emerson.com

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Asia

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+65-6955-9413 (All other Countries)

Customer Care (Quotes/Orders>Returns): customercare.cn.mas@emerson.com
Technical Support: support.mas.apac@emerson.com

Any escalation request should be sent to: mas.sfdcescalation@emerson.com

Note: If the product is purchased through an Authorized Channel Partner, please contact the seller directly for any support.

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