

# IMPORTANT PRODUCT INFORMATION

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## READ THIS INFORMATION FIRST

**Products:** 12" QuickPanel\* View IC754VBL12CTD-HJ IC754VSL12CTD-HJ  
IC754VGL12CTD-GJ  
12" QuickPanel Control IC754CSL12CTD-HJ IC754CBL12CTD-HJ  
IC754CGL12CTD-GJ, IC754CSF12CTD-GJ

The products listed above incorporate a change to the Windows® CE operating system software to correct a problem with reporting a dead battery. Full details below.

### ***Product Documentation***

*Hardware User's Guide:* GFK-2284B or later

The most recent QuickPanel documentation is available on the Support website:

<http://www.ge-ip.com/support>

### ***Replaces***

IC754VSL12CTD-HH, IC754VBL12CTD-HH, IC754VGL12CTD-GH, IC754CSL12CTD-HH,  
IC754CBL12CTD-HH, IC754CGL12CTD-GH, IC754CSF12CTD-GH

### ***Upgrades***

Users with the same firmware version as the QuickPanel models listed in the "Replaces" section of this notice may consult Field Service Bulletin M-10-07-14 for instructions on upgrading their units. Units with an earlier firmware version than the models listed in the "Replaces" section are not affected by the battery reporting problem. The firmware version is the 2nd letter in the model catalog number suffix.

### ***Functional Compatibility***

Proficy Machine Edition (and earlier CIMPLICITY Machine Edition) projects for the existing Windows CE based QuickPanel Control and QuickPanel View models are compatible with the revised models (see Operational Notes below).

### ***Problems Resolved by this Revision of Product***

The QuickPanel Control and QuickPanel View include 512 kilobytes of static random access memory (SRAM) that is connected to a battery. The battery preserves the contents of SRAM when power is removed from the QuickPanel. If the battery fails and power is removed from the QuickPanel, the data stored in the SRAM will be lost. The SRAM data consists of the values of retentive variables, and for the QuickPanel Control, controller state variables.

The models listed at the top of this document now correctly report a failed battery. In the previous versions, when the battery condition dropped to Low or Very Low voltage or was completely drained or missing, the warning icon was not displayed in the Windows CE taskbar, nor was a warning dialog displayed.

In addition, the Power control panel applet did not report the status of the battery under any condition (Good, Low, or Very Low).

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### ***Operational Notes***

CIMPLICITY Machine Edition v4.5, or later versions (or in later revisions, Proficy Machine Edition) is required in order to configure the QuickPanel Control and QuickPanel View products listed above.

**Users must supply an isolated DC supply to power the QuickPanel View and QuickPanel Control models listed above. The power input to the QuickPanel View, QuickPanel Control must be limited by a slow blow fuse not to exceed a maximum of 100VA. For <20Vdc input, the fuse must be rated for no more than 5A.**

### ***Installation in Hazardous Areas***

WARNING – EXPLOSION HAZARD – SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR CLASS I, DIV. 2 OR ZONE 2 AREAS

WARNING – EXPLOSION HAZARD – WHEN IN HAZARDOUS AREAS, TURN OFF POWER BEFORE REPLACING OR WIRING MODULES

WARNING – EXPLOSION HAZARD – DO NOT DISCONNECT EQUIPMENT UNLESS POWER HAS BEEN SWITCHED OFF OR THE AREA IS KNOWN TO BE NONHAZARDOUS.

**Power, Input and Output (I/O) wiring must be in accordance with Class I, Div. 2 wiring methods, Article 501 10(b) of the National Electrical Code, NFPA 70 or in accordance with the authority having jurisdiction.**